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**WARNING**  
**Imminent Risk to the Neighbourhood of Flooding**

**8<sup>th</sup> January 2014**

To the residents of:

- 1. Bulstake Close**
- 2. Duke Street**
- 3. Earl Street**
- 4. Osney Court**

Dear Resident,

As you will be aware, all partner organisations are working hard to reduce the risk of flooding to your neighbourhood. Teams are working around the clock, all flooding defences are in place and pumping is being done at key risk points.

The Environment Agency has predicted that the water levels will continue to rise over the next 24 hours. If this happens, it will probably overwhelm the existing defences and your home may flood.

**We are advising that:**

1. you move any valuable belongings off the ground floor and consider what you will do with your car if it is not in use – please bear in mind that emergency services may need access
2. make arrangements to vacate your home for at least a few days (can you stay with family / friends?)
3. check with any insurer, whether the cost of temporary accommodation will be covered - if not, then there is a reception centre, Blackbird Leys Leisure Centre, where we will assess your requirements and assist you in finding accommodation – transport will be provided for those who need it
4. if you can - block airbricks, protect doorways, put down toilet bungs for ground floor lavatories
5. switch off your electricity / gas
6. keep yourself up-to-date with the latest information on the radio, website, facebook / twitter

It is difficult to predict if and when flooding to your home may occur. However, now is the time to make plans and preparations so that you are ready to leave your home if necessary.

If at all possible, the Fire & Rescue Service will provide advance notice of the need to vacate specific properties.

Please contact the Fire Service if you need urgent assistance to evacuate your home (dial 999 and ask for the Fire Service).

You will be advised when it is safe to return to your home.

**Please see contact numbers below:**

Police, Ambulance, Fire **999 (emergencies only)**

Thames Valley Police **101 (non-emergency)**

Oxford City Council out-of-hours **01865 249 811**

Thames Water **08459 200 800**

Southern Electric **08457 444 555**

National Grid (if you smell gas, call from a telephone outside your home)  
**0800 111 999**

Oxford Fire & Rescue (non-emergency) **01865 842 999**